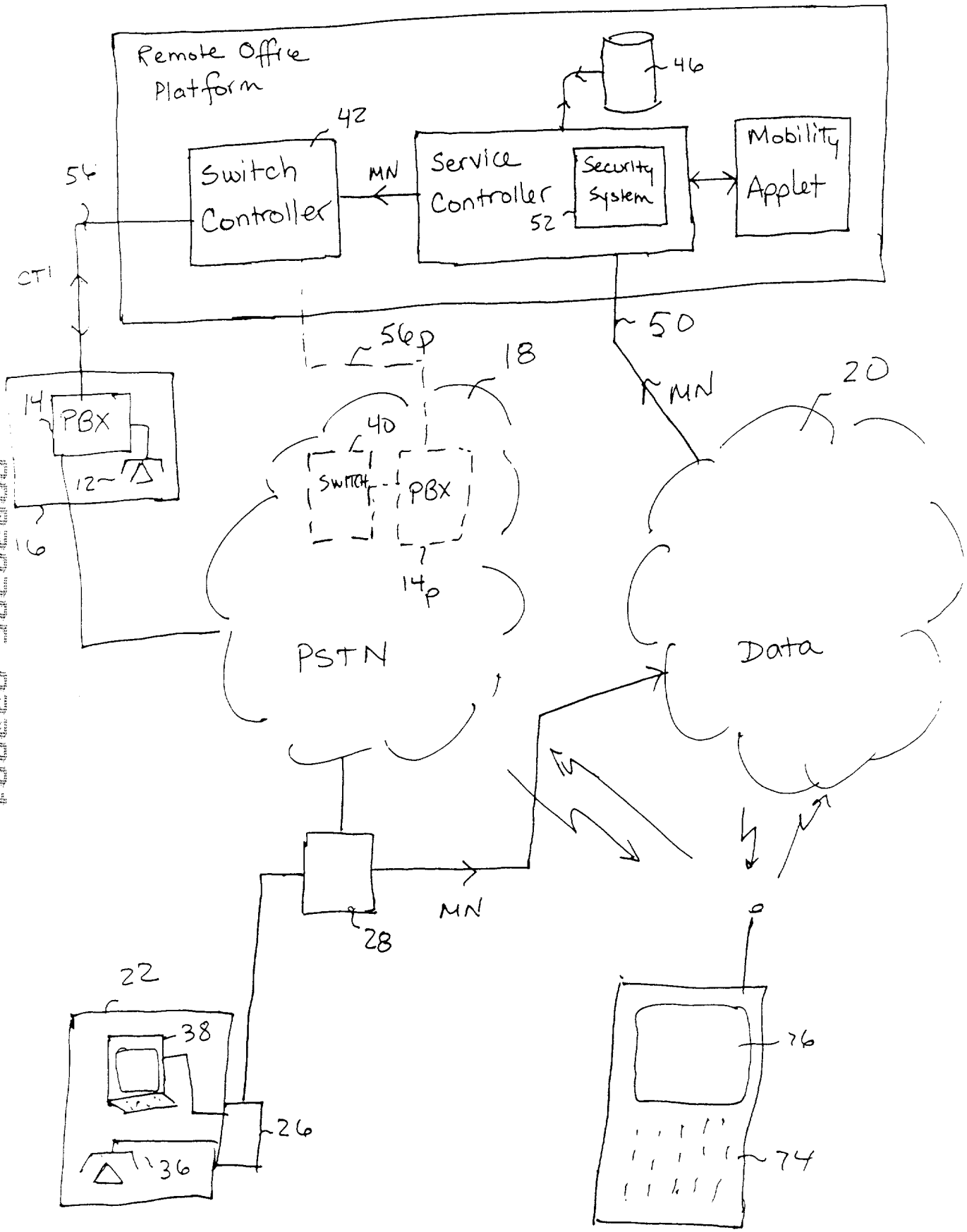
Remote Office Platform
46
42
Switch Controller
MN
Service Controller
Security System
52
Mobility Applet
54
CTI
50
56p
18
MN
20
14
PBX
12
16
40
Switch
PBX
14p
PSTN
Data
MN
28
22
38
26
36
76
74

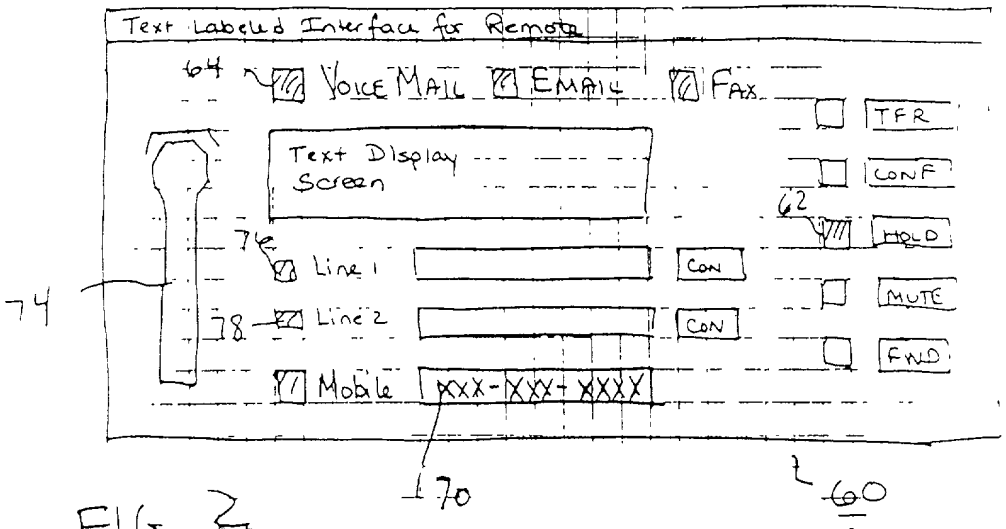
Text Labeled Interface for Remote
64
VOICE MAIL
EMAIL
FAX
TFR
CONF
Text Display Screen
62
HOLD
76
Line 1
CON
74
MUTE
78
Line 2
CON
END
Mobile
XXX-XXX-XXXX
70
60

FIG. 2

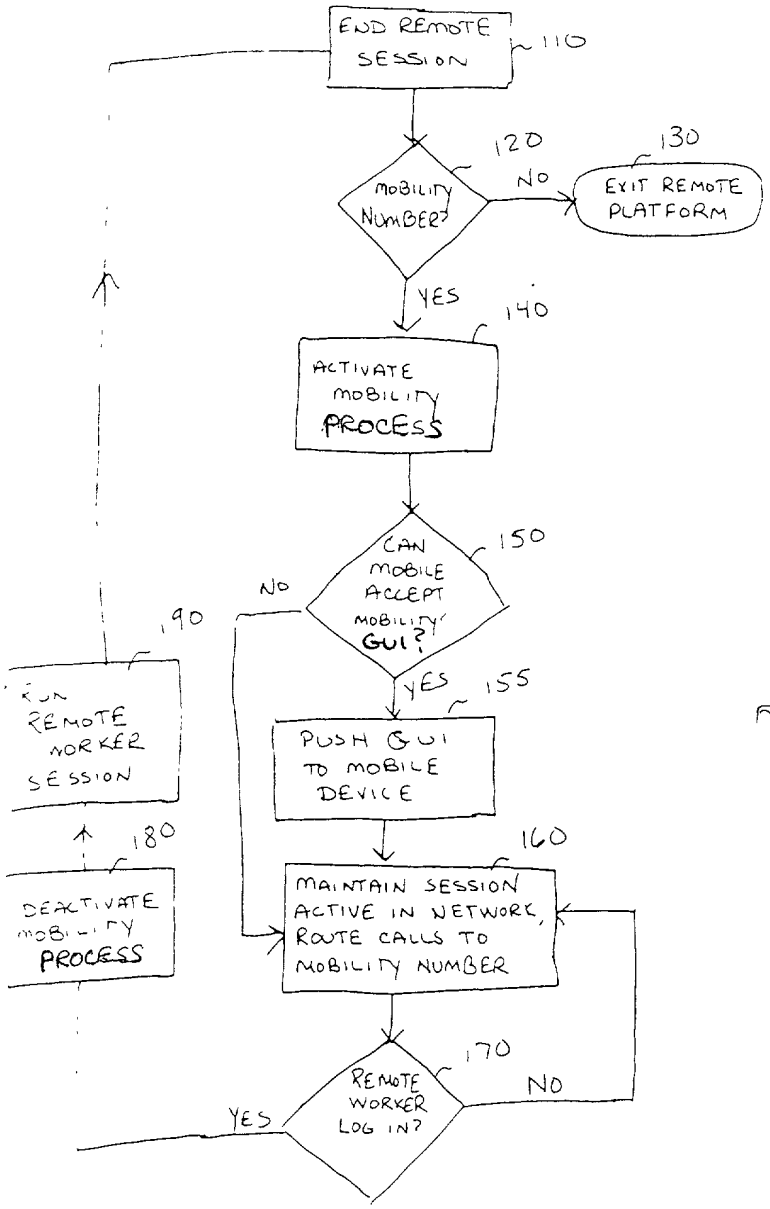
END REMOTE SESSION
110
120
MOBILITY NUMBER?
NO
130
EXIT REMOTE PLATFORM
YES
140
ACTIVATE MOBILITY PROCESS
150
CAN MOBILE ACCEPT MOBILITY GUI?
NO
190
YES
155
PUSH GUI TO MOBILE DEVICE
END REMOTE WORKER SESSION
180
DEACTIVATE MOBILITY PROCESS
160
MAINTAIN SESSION ACTIVE IN NETWORK, ROUTE CALLS TO MOBILITY NUMBER
170
REMOTE WORKER LOG IN?
NO
YES
100

FIG 3

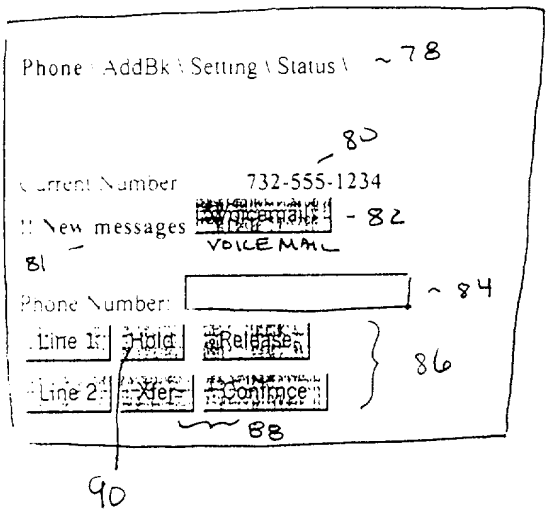

FIG. 4

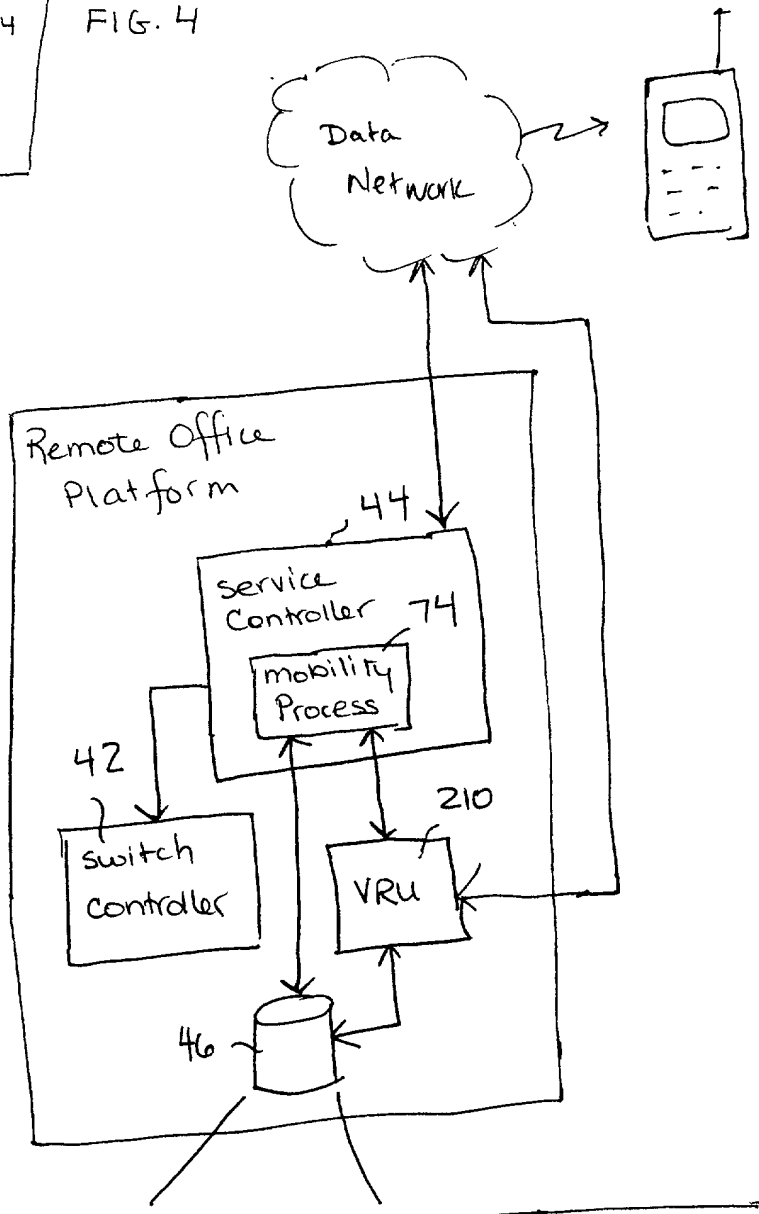

FIG. 5

User DB changes			Call Control Commands		
COMMAND	VOICE	DTMF	COMMAND	VOICE	DTMF
change MN	" "	*1	Transfer		#21234
send all calls			Conference		
			Hold		